

General terms and conditions governing the use of the Elia Grid International website

This website (hereinafter the “Website”) is an initiative of Elia Grid International SA, with registered office at Boulevard de l’Empereur 20, 1000 Brussels, registered with enterprise number 0549.780.459, in the Brussels Business Register (hereinafter “EGI”).

1. Acceptance of general terms and conditions

We invite Users to carefully read these general terms and conditions governing the use of the Website. A link to these general terms and conditions can be found on the homepage. By accessing, browsing or using the Website, any person accessing the Website (the “User”) acknowledges having read, understood and accepted these general terms and conditions.

EGI reserves the right to amend these general terms and conditions at any time. Any amended version shall become effective upon publication on the Website. Users are encouraged to consult these general terms and conditions regularly.

2. Use of the Website

The content of this Website is provided solely for Users wishing to obtain general information about EGI and its activities. Access to any restricted areas via a password is subject to special conditions. The content of this Website may be used solely in connection with the services offered on the Website and for personal use. The content of the Website may not be used as a basis for any assessment of EGI and may not, under any circumstances, constitute any arrangement binding upon EGI and its content is not enforceable against it. Nothing on the Website may be construed as an offer of purchase for the delivery of services or the conclusion of a contract. EGI reserves the right to modify, suspend or discontinue all or part of the Website at any time and without prior notice.

3. Unlawful or prohibited use

The User undertakes to use this Website in compliance with all applicable laws and legal and/or contractual provisions. The User may not use the Website in a manner which could harm the interests of EGI, its suppliers and/or customers.

4. Warranty and limitation of liability

a. General limitation of liability

To the extent legally permissible, EGI cannot be held liable (whether in contract, tort, delict, quasi-delict, statute or strict liability) for any direct or indirect damage, or for any damage of any kind, arising in connection with the use of the Website or the inability to use it for any reason whatsoever, even if EGI was previously made aware of such damage. EGI cannot be held liable under any circumstances for the acts of Users of the Website, nor for their incorrect understanding or misuse of data or information published on the Website.

b. No liability for damage to computer systems

Users acknowledge and accept that they use the Website on their own responsibility. Any content that is downloaded or acquired in any other way in connection with the use of the Website is done at the User’s own risk. Users acknowledge and accept that EGI cannot be held liable for any damage to their computer system or any loss of data incurred in connection with downloading any content from the Website.

c. No liability for third party content

Websites to which hyperlinks are included from the Website are not checked by EGI and EGI cannot be held liable for any inappropriate, illicit or illegal content on those websites or for the hyperlinks that those websites have to other websites. The presence of hyperlinks on the Website to third-party websites does not imply, under any circumstances, an approval or quality guarantee by EGI.

d. No liability for unavailability, incorrectness, incompleteness or untimeliness

This Website is provided as is. To the extent legally permissible, EGI excludes its liability for and does not guarantee:

- that the service will be provided without interruption or that it will be 100% reliable;
- that the information obtained by using the service is accurate, true and/or free of errors, or that any errors related to the service will be corrected;
- that the Website will be complete at all times and in all aspects; and/or
- that the Website will be up-to-date at all times and in all aspects.

5. Contact

Users may send in their comments, suggestions or concerns by filling in [this form](#).

6. Intellectual property rights

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In addition, third parties may have rights (including intellectual property rights) on some of the data available on this Website.

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7. Privacy policy and cookie policy

Any visit to, and/or use of, this website involves the collection and processing of personal data by EGI. Further details regarding the processing of personal data by EGI can be found in EGI's online privacy policy, which is available [here](#).

This Website uses cookies. Further information on the cookies used on this Website, as well as on the cookie configuration settings, can be found in EGI's cookie policy, which is available [here](#).

By using the Website [www.eliagrid-int.com] Users agree unconditionally to EGI's online privacy policy and EGI's cookie policy.

8. Disputes, jurisdiction and applicable law

These general terms and conditions are governed by Belgian law (with the exception of the rules concerning conflicting laws). Any dispute arising from, or related to, the use of this service will be subject to conciliation between the parties. Should such conciliation fail, the dispute will be referred to the courts of Brussels (Belgium). EGI reserves the right, at its discretion, to refer disputes to another court having appropriate jurisdiction.

In the event of any judicial or administrative proceedings, a printed version of this agreement and of any other warning messages sent in electronic format shall enjoy the same standing as other documents and trade registers created and stored in hard copy.

Mail disclaimer

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